# SILVER THATCH GUEST SERVICES

#### YOUR ON-ISLAND HOSPITALITY TEAM









Upon arrival, all villa guests check-in at our Silver Thatch Welcome Center to collect their free snorkel gear and check-in folder which includes villa entry procedures, auest quide, and your Silver Thatch Guest Benefits Card. Your personalized benefit card unlocks exclusive 10% discounts with our preferred vendors from restaurants to water sports providers, boat charters, and more!

### **Our Welcome Center**

Our Welcome Center is located at 846 Frank Sound Road and is en route to most of our villas. Our knowledgable hospitality staff can answer your questions about the island and make excellent local recommendations. We also have an on-site fitness center complete with cardio equipment, weights, and a yoga studio, plus a business center for printing, computer, or courier mailing services.

## **Complimentary Items**

Our villa guests can select from a wide array of complimentary items available to enhance their stay. All we ask is that you care for these items and return them prior to your departure.

- Snorkel Gear
- Bluetooth Speakers
- Pack-n-Plaus

- Apple TVs
- DVD Players
- Baby Gates

- Keurig Coffee Maker
- Beverage Coolers
- High Chairs & Booster Seats

- Nespresso Coffee Maker
- Box Fans
- Crib Sheets

## **Guest Benefit Card**

Our Preferred Vendors extend our villa guests a discount of up to 10% off all regularly-priced goods & services simply by showing your Guest Benefit Card. Your card also provides secured access to our fitness center open daily from 6AM - 9PM.

### **QUICK LINKS:**

- Silver Thatch Fitness Center
- Grocery Delivery
- Private Chefs & Cooks
- Wine & Spirit Delivery
- Airport VIP Meet & Greet
- In-Villa Massage Service
- Kayaks & Paddleboard Rentals
- Snorkel Charters
- Dive Charters

### **PREFERRED VENDORS:**

- <u>Silver Thatch Watersports</u>
- <u>Tukka Restaurant & Bar</u>
- Eagle Ray's Bar & Grill
- The Italian Kitchen
- The Czech Inn Grill
- Rum Point Restaurant & Bar
- Cayman Ferries
- Jacques Scott Wine & Spirits
- Cayman Kayaks
- <u>Perfectly Pampered Massage</u>

And more!